E-TENDER (ONLINE) INVITATION NOTICE

On behalf of the President of India, the Deputy Director (Tourism), Diu hereby invites Online E-Tender for the below mentioned works through https://www.nprocure.com from the manufacturer/authorized dealers/suppliers for Supply, Installation and Commissioning of He & She eToilet with Bio Digester at various tourist spots in Diu District. The tender notice is also available on www.diu.gov.in

<table>
<thead>
<tr>
<th>Sr. No</th>
<th>Particulars</th>
<th>Estimated Cost</th>
<th>E.M.D. (Bid Security)</th>
<th>Tender Fees</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>Supply, Installation and Commissioning of He &amp; She eToilets with Bio Digester</td>
<td>Rs.44,11,000/-</td>
<td>Rs.1,35,000/-</td>
<td>Rs.2,000/-</td>
</tr>
</tbody>
</table>

*Online downloading of tender documents:*
Up to 17/02/2018, 18.00 hrs.

*Last date & time for uploading of Bids.*
On 19/02/2018, 18.00 hrs.

*Last date & time for receipt of technical bid in hard copy*
On 20/02/2018, 15.00 hrs.

*Online opening of Technical bid (hard copy & online)*
On 21/02/2018, 16.00 hrs.

*Date of online opening of price bids*
On 23/02/2018, 16.00 hrs.
(If possible)

*Bidders have to submit price bids in electronic format only on https://www.nprocure.com website till the last date & time for submission. Price bid in physical shall not be accepted in any case. The tender notice is also available on www.diu.gov.in.*

*The bidder has to submit tender fees of Rs.2000/- (Non Refundable) in the form of Demand Draft and E.M.D. (Bid Security) of Rs.1,35,000/- (Refundable) in form of F.D.R. in favour the Deputy Director (Tourism), Diu from any nationalized or schedule bank payable at Diu. The tender is invited through two bids system – Technical Bid & Financial Bid. The bidder should submit Income Tax Returns for last three financial years, Audited Balance sheet for last three financial years, Turnover for the last three financial years approved by CA, copy of GSTIN Registration, Copy of PAN Card, ISO Certificate, Certificate of manufacturers / authorized dealer / suppliers, Registration certificate in case of Govt. approved contractors, Documents as per Clause 1 of terms & conditions, declaration regarding Blacklisting / Debarring to participate in the Govt. Tender on their letter head, all required evidence in respect of individual proprietor, partnership deed in case of partnership/firm and copy of memorandum and articles of association in case of registered company, copy of Terms & Conditions duly signed by the tenderer with seal. These are the mandatory documents required to be uploaded and RPAD/Speed Post/Courier shall also submit hard copy of the above mentioned documents to the tendering inviting authority, however, tender inviting authority shall not be responsible for any postal delay. The said documents can also be deposited on or before 20/02/2018 15.00 hrs, in the office of the undersigned.*

The tender inviting authority reserves the right to accept or reject any or all the tenders to be received without assigning any reason thereof.

The bidder shall have to post their queries on Telephone No. 02875-252653, Tourism Department, Diu on or before 17/02/2018 upto 18.00 hrs.

**NOTE:** In case bidder needs any clarification or if training required for participating in online tender, they can contact the following office:

"(n) Code Solution – A Division, GNFS Ltd. * 403, GNFS Info Tower, Bodakdev, Ahmedabad – 380054 Gujarat (India). e-mail: nprocure@gnvfs.net Fax: +91 79 26657321 Website:www.nprocure.com"

(DR. APURVA SHARMA)
DEPUTY DIRECTOR (TOURISM), DIU

Copy to:-
The D.I.O., N.I.C., Diu.....to upload the same on Govt. Website.
TECHNICAL SPECIFICATION OF ETOILET

TECHNICAL PROPOSAL

Introducing eToilet: India’s First Electronic Public Toilet

eToilet is a modular, pre-fabricated public toilet made of Stainless Steel (316) and is integrated with user-friendly electronic interfaces, to ensure cleanliness and hygiene to every user. Unmanned and automated, toilets have remote monitoring capabilities and its health status can be tracked over web. These toilets incorporate full-cycle approach in sustainable sanitation by integrating electrical, mechanical and web-mobile technologies. They control entry, usage, cleaning and remote monitoring capabilities with multiple revenue options.

Features-Snapshot:

- Easy to install
- Consumes less water.
- Power efficient
- Enhanced cleanliness through auto flushes and floor washing
- Unmanned operations
- Coin operated entry/free access
- Onsite waste treatment using anaerobic biodegradation
- No regular manual cleaning / maintenance required
- Outdoor advertising space on eToilet panel.

General Product Features: eToilet For General Public

<table>
<thead>
<tr>
<th>Features</th>
<th>Advantage</th>
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<tbody>
<tr>
<td>Body built up of Cold Rolled Steel (CRS) with powder coating or stainless steel</td>
<td>Durable</td>
</tr>
<tr>
<td>Coin validator /Access control through switch</td>
<td>Unmanned solution for public sanitation with transparency</td>
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<tr>
<td>Pre Flush, platform cleaning</td>
<td>Auto flush, Automatic</td>
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<tr>
<td>Auto Cleans the toilet before and after usage</td>
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<tr>
<td>LED indications</td>
<td>Alert for user if the unit is free, occupied, water low etc for carrying operation.</td>
</tr>
<tr>
<td>Voice Guidance</td>
<td>Helps the user to operate the toilet without manual assistance.</td>
</tr>
<tr>
<td>Display boards</td>
<td>Can place instructions in local language for the user to read and identify</td>
</tr>
<tr>
<td>In built water tank of 500 liter</td>
<td>High and Low water level can be monitored to ensure water availability.</td>
</tr>
<tr>
<td>GPRS Connectivity</td>
<td>Monitoring of usage of data units, coin collection, water low indication etc remotely</td>
</tr>
<tr>
<td>Ease of Installation</td>
<td>Units can be assembled at site, units can be shifted to another location, in exceptional cases of road widening, area development etc with less reduction of investment cost.</td>
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</table>

Functional Description

- eToilet has to be placed on a basic civil / metal construction base. The unit has an health faucet, lights, status display & instruction boards, etc. as the case may be. Water tank of 500 litre capacity will be erected on top of the toilet unit. The tank will be connected to the three flushes (preflush/platform washing/ after use flush) in the unit.

- There will be display light outside the toilet unit, which shows whether the unit is 'Occupied' indicating with Red light or 'Unoccupied' indicating with Green light. The user can enter by inserting coin in case of pay-per-use eToilet or press the switch for free access eToilet and close the door manually, similar to a conventional toilet.

- Upon entering the toilet, indoor lights will be switched on automatically. Pre-flush system will wet the closet initially. Toilet flush can be activated using a manual flush cock provided inside the toilet. Even if the user forgets to flush after usage, the system will automatically flush after the exit. Exit from the unit is completely manual. An automatic floor cleaning mechanism is also provided through which, the floor will be cleaned automatically. The floor cleaning can be activated either through a push switch or it can be programmed to function after a specified usage.
• The eToilet, though it has integrated several electronic technologies for its smooth operations, does not provide any complex electronic interface for the common man. The electronic systems are purely utilized for effective management of the eToilets.

Additional Items

• eToilet offers comprehensive solutions for sewage treatment. It can be connected to Bio digester (DRDO technology), which is an anaerobic treatment system.
• Alternatively, eToilet can be connected to the existing sewer line or septic tank.
• DRDO Bio Digester
• Accessories for eToilets for Women & Girl Students
• For enhancing the sanitary quotient and encouraging hygienic sanitation practices, eToilets offer women-friendly accessories such as:
  A. Sanitary Napkin Vending Unit
  B. Sanitary Napkin Incinerator

eToilet features-

• LED status indication – Vacant/Busy
• Coin operated entry- Fare can be configured remotely through eToilet website
• Exit through manual operation
• Automatic self-cleaning & washing mechanism inside the toilet- Automated pre-flush before use, automated post flush after use and automated floor washing after every specified number of transactions.
• Automated interior light & exhaust fan
• Western type stainless steel closet
• Health faucet, grab bar & cloth hanger as standard accessories
• Voice assistance system
• Napkin destroyer -optional
• Coin operated Napkin vending machine in she type eToilet
• Interior wash basin - SS
• UPS for power back up
• Water low indication
• Inbuilt water tank of 500 liters

DY. DIRECTOR (TOURISM),
DIU.
TERMS & CONDITIONS OF E-TOILETS

1. Eligibility criteria for the tenderer
   a) The bidder should be either manufacturers or authorized supplier of Electronic Public Toilets. Applicant should furnish proof for the same
   b) The bidder should have installed minimum 1000 electronic toilets with installations in minimum 15 states in India.
   c) The bidder should have been operational at least for five years (prior to the date of the tenderer). Please submit the proof
   d) The bidder should have a minimum turnover of Rs.15 crores for the last 2 years
   e) Valid certification from a reputed agency is preferable
   f) The bidder should have implementation and maintenance experience for minimum four years and need to submit the experience letter at least from one client

2. The rate quoted must be for the Unit noted in the BOQ. Any loss or damage of units/Materials/goods while on transit should be borne by the suppliers.

3. The price offered should be fixed for the entire period of the contract

4. The articles are to be similar, in all respects according to the specifications shown in tender notice and shall be subject to the approval of the District Collector, Diu.

5. The authority shall identify the site where the electronic Toilets are to be installed. Once the machines are installed, Tourism Department, Diu shall provide the vendor for getting electricity, water & drainage connections to the electronic Toilet by way of providing required documents and approvals and to meet all expenditures required for the installation.

6. Supply Schedule & Payments:
   a) Total quantity should be supplied and installed as per the supply schedule mentioned in the Work Order.
   b) The following things will be applicable with regards to release of payments
      • Payment of the unit price will be made after satisfactory installation of toilets at various tourist spots i.e. Naida Caves, Ghogha Beach, INS Khukri/Chakratirth Beach, and submission of invoice.
      • No Advance Payment would be made to the successful bidder.

7. Warranty: The units supplied and installed by the bidder should be guaranteed for a period of 6 months against defective material, design, workmanship, operation or manufacture. The warranty period will commence only from the date on which the unit opened to the public.

8. The bidders prices shall include all the relevant taxes including installation charges of e-toilets at various tourist spots in Diu District.

9. The bidders shall visit and examine the site and obtain for themselves, at their responsibilities, all the information and data that may not be necessary for preparing their proposal.

10. The bidder has to furnish hard copy of tender fee of Rs.2000/- (non-refundable) in the form of Demand Draft from any Nationalized/Schedule Bank in favour of "Deputy Director (Tourism), Diu" and should be kept in a sealed separate cover super-scribing "Tender Fee". Tender bid received without tender fee will directly disqualify for the said bidding / tender. A scanned copy of the "Tender Fee" shall be uploaded with online technical bid.

[Signature]

[Stamp]
11. The Bid Security (EMD.) of Rs.1,35,000/- in form of Fixed Deposit Receipt (FDR) drawn in favour of the Deputy Director (Tourism), Diu payable at Diu from any Nationalized/Schedule Bank valid for a period of six months and should be kept in a sealed separate cover super-scribing "Bid Security (EMD)". Tender bid received without Bid Security (EMD) will directly disqualify for the said bidding / tender. A scanned copy of the "Bid Security (EMD)" shall be uploaded with online technical bid.

12. The bidders firms/agencies are required to upload scan copies of the following documents compulsory with Technical Bid on https://www.nprocure.com, failing which their bids will be summarily rejected and will not be considered without assigning any reason thereof.

The bidder should not furnished any other documents other than below mentioned documents online & in hard copy.

a. Copy of PAN Card.
b. Copy of GSTIN Number.
c. Copy of Income Tax Returns for last three years (i.e., 2014-15, 2015-16 & 2016-17).
d. Copy of Turnover for the last 3 financial years approved by CA.
e. Copy of Audited balance sheet for last 3 financial years i.e. 2014-15, 2015-16 & 2016-17
g. The Bid Security (EMD) of Rs.1,35,000/- (Refundable) in form of Fixed Deposit Receipt (FDR) drawn in favour of the Deputy Director (Tourism), Diu payable at Diu from any Nationalized/Scheduled Bank valid for a period of six months.
h. Tender fee of Rs.2000/- (non-refundable) in the form of Demand Draft from any Nationalized/Scheduled Bank in favour of "Deputy Director (Tourism), Diu".
i. Copy of ISO Registration Certificate.
j. Bidder should furnish declaration regarding Blacklisting / Debarring to participate in the Government Tender on their letter Head with seal.
k. Required evidence in respect of individual proprietor, partnership deed in case of partnership/firm and copy of memorandum and articles of association in case of registered company.
l. Copy of Terms & Conditions duly signed by the firms/agencies with seal.

13. The hard copy of the technical bid should be submitted to the Deputy Director (Tourism), Department of Tourism, Information & Publicity, Diu in a sealed envelope super scribing as "TENDER FOR SUPPLY, INSTALLATION AND COMMISSIONING OF ETOILET" alongwith tender fee & bid security (EMD) upto 15.00 hrs. on 20/02/2018 and the same will be opened on 21/02/2018 at 16.00 hrs. in presence of available tenderers in the Chamber of the Deputy Director (Tourism), Diu.

14. Tender received after due date & time mentioned in the e-tender notice will not be accepted.
15. The bidder shall ensure that the proposal is complete in all respects and confirms to all requirements indicated in the bid documents.

16. It would be deemed that by submitting the proposal, Bidder has:
   
   i. Made a complete and careful examination of the Bid documents.
   
   ii. The bid conforms to all the requirement of the Department of Tourism, Administration of Daman & Diu.

17. The proposal should have no over writing except as necessary to correct errors made by the Bidder themselves, in which case such corrections must be initiated by the person signing the proposal.

18. The Authorized representative of the Bidder shall initial each page. The persons signing the proposal shall initial all the alteration, omissions and additions.

19. The Bidders shall also seal the envelopes containing the proposals.

20. The proposal should be unconditional and any conditionality attached with, then proposal may result in the rejection of the proposal.

21. If the envelop is not sealed and marked as instructed above, the Deputy Director (Tourism), Diu assumes no responsibility for the misplacement of premature opening of the contents of the proposal submitted.

22. The prospective bidders may check their clarification, if any, on the bid in writing to the Deputy Director (Tourism), UT Administration of Daman & Diu. Only clarification submitted in the writing will be answered / responded by the Deputy Director (Tourism), Department of Tourism, Administration of Daman & Diu.

23. The last date for seeking clarification is 17/02/2018 upto 18.00 hrs. on any working days.

24. No tender shall be allowed to be modified after the submission.

25. The tender and all the correspondence and documents related to the tender exchanged by the bidder and Deputy Director (Tourism), Department of Tourism, Diu shall be necessarily written in Hindi/English language.

26. The prices shall be quoted in terms of Indian Rupees only.

27. The information submitted shall be specified and strictly as per the formats and no additional information or documents need to be placed which is not asked in the formats.
28. The Addl. Director of Tourism/Collector, Diu reserves the right to accept or reject any bid or to annual bidder process and reject all tenders without assigning any reason thereof.

29. The financial Bid should be submitted online only on www.nprocure.com.

30. In case of any dispute, the first arbitration authority shall be Secretary (Tourism), Daman & Diu and final appellate authority shall be Advisor to Hon’ble Administrator, Daman & Diu.

(DR. APURVA SHARMA)
Deputy Director (Tourism), Diu.

Seal & signature of the tenderer
(In view of acceptance of above all Terms & conditions.)
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</thead>
<tbody>
<tr>
<td>01.</td>
<td>Name of Agency/Firm/Person(s)</td>
<td>:-</td>
</tr>
<tr>
<td>02.</td>
<td>Address of Agency/Firm/Person(s) with Email ID/Telephone. No.</td>
<td>:-</td>
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<tr>
<td>03.</td>
<td>Tender Fees (Demand Draft No &amp; Date)</td>
<td>:-</td>
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<tr>
<td>04.</td>
<td>E.M.D. (FDR No. &amp; Date with name of bank &amp; city).</td>
<td>:-</td>
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<tr>
<td>05.</td>
<td>Copy of Pan Card of Agency / Firm / Person(s).</td>
<td>:-</td>
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<tr>
<td>06.</td>
<td>Copy of GSTIN Registration No.</td>
<td>:-</td>
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<td>11.</td>
<td>Copy of Certificate of manufacturers / authorized dealer / suppliers of eToilets</td>
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<td>Tenderer should furnish declaration regarding Blacklisting / Debarring to participate in the Govt. Tender on their letter head.</td>
<td>:-</td>
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<td>13.</td>
<td>The tenderers shall have to produce all required evidence in respect of individual proprietor, partnership deed in case of partnership firm and copy of the Memorandum and Article of Association in case of registered company.</td>
<td>:-</td>
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<tr>
<td>14.</td>
<td>Bank Account No. and name of Bank of the tenderer.</td>
<td>:-</td>
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<tr>
<td>15.</td>
<td>Copy of Terms &amp; Conditions duly signed by the tenderer with seal.</td>
<td>:-</td>
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</table>

**Note:** Kindly Enclose copies of all the above documents with Technical Bid online as well as in hard copy.

I / We certify that I / We read understood and accept the contents of the broad incorporated in the Tender Form, terms and conditions and submit this Tender for consideration. I / We certify that the above statements are true.

Full Name of the Firm __________________________

(Signature of the Owner / Proprietor / Firm)

Address __________________________

Mobile No. __________________________

DATE: __________________________

(SEAL)